BBA-304(N)

B. B. A. (Third Semester)

EXAMINATION, Dec., 2016

(New Course)

Paper Fourth

MARKETING MANAGEMENT

Time: Three Hours] [Maximum Marks: 100

Note: All parts of Question No. I in Section A are compulsory. Attempt four more questions selecting two each from Sections B and C.

Inst.: The candidates are required to answer only in serial order. If there are many parts of a question, answer them in continuation.

Section-A

(Short Answer Type Questions)

Note: All questions are compulsory.

- 1. (A) Define marketing management.
- (B) What is marketing mix?
- (C) What is niche marketing?
- (D) What is brand re-positioning?
- (E) Enumerate the steps in the new product development process.
- (F) what is significance of packaging and labelling in marketing?
- (G) What is a 'zero-channel?
- (H) What is discriminatory pricing?
- (I) What is a 'media-vehicle'?
- (J) What are the sources of secondary data in marketing research?

Section-B

(Long Answer Type Questions)

Note: Attempt any two questions.

- 2. What are the core concepts of marketing? Compare and contrast between selling and modern marketing concepts.
- 3. What do you understand by segmentation of markets? What are the various bases of segmentation? Elaborate.
- 4. What is Branding? What are the various branding strategies? Elaborate with examples.
- 5. What is a product mix? What are the various levels of product? Discuss with examples.

Section-C

(Long Answer Type Questions)

Note: Attempt any two questions.

- 6. Discuss the concept of product life cycle. What type of sales promotion tools may be used during different stages of PLC? Discuss with examples.
- 7. What is 'channel conflict'? How can such conflict be resolved? Discuss.
- 8. What are the different elements of the promotion mix? Explain the role and importance of Direct marketing.
- 9. What are the various external factors that affect consumer behaviour in India? Discuss with examples.