

Roll No.

BCA-203(N)

B. C. A. (Second Semester)

EXAMINATION, 2016

(New Course)

Paper Third

ORGANIZATION BEHAVIOUR

Time : Three Hours]

[Maximum Marks : 75

Note : Attempt five questions in all. One question from each Unit is compulsory. All questions carry equal marks.

Inst. : The candidates are required to answer only in serial order. If there are many parts of a question, answer them in continuation.

Unit—I

1. Define the term Organizational Behaviour. Discuss the nature and scope of organizational behaviour.

Or

2. Elaborate various models of organizational behaviour with suitable examples.

Unit—II

3. Define the term perception. How do positive and negative attitudes of employees affect the performance of employees ?

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Or

4. Define the term motivation. Discuss Maslow's need hierarchy theory.

Unit—III

5. Define the term personality. Explain in brief various determinants of personality.

Or

6. Define the term job satisfaction. Discuss the causes and consequences of job satisfaction and dissatisfaction.

Unit—IV

7. Explain the term stress. Discuss various symptoms and sources of stress.

Or

8. What is the difference between a group and a team ? What are the different types of work teams ?

Unit—V

9. Define the term leadership. Briefly discuss various styles of leadership.

Or

10. Discuss the term conflict. Elaborate various sources of conflict.

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